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**Saving Businesses
Time, Money and
Aggravation**

A New Look for Spring

... With a Little Help From Our Friends

The staff and I at RAM Communications hope you are well and anticipating a good change in the weather. The cold weather may be preserving us all a little longer, but enough is enough. I'm ready for a warm up.

At any rate, we are excited to introduce our latest format of *The Communicator* newsletter. We are never at rest, and hope you like the new format and content. As always, I encourage you to contact us if you have any comments or suggestions.

RAM is here to serve you and all our clientele. If there are topics, technologies or carriers you would like RAM to research on your behalf, please know that we are only a call or an email away.

We have also completely revised www.ramcomminc.com. Please visit our site today. The content and look are cleaner and more focused. We hope you agree and are willing to refer your peers for a visit!

RAM Communications would like to thank the folks at Woodfield Media who helped develop and design our new website. Michael Angelo Communications improved the verbal content. We cannot recommend either company's services enough.

If your business is in need of a new site or a "web makeover," please contact us. We'll be happy to put you in touch with George at Woodfield Media or Michael at Michael Angelo Communications today.

Best Regards,
Rob McCoy
President
RAM Communications Inc.

RAM's Recommended Web Security and Management Program

Every business has its rules and levels of tolerance when it comes to Internet use. As a business owner or director, it's up to you to decide how to manage technology in a way that is time and cost efficient and produces the least amount of aggravation and risk to your network security.

Managing the Internet portion of your business is more than filtering through spam and junk emails from outside the organization. The internal component is even more problematic, and involves how employees spend their time online—including who they email and what sites they visit on company time.

Are your people being as productive as you need them to be? Or are they whittling away the minutes on non-business-related tasks? If you're concerned about internal web usage or the escalating threat posed by hackers attempting to bypass your firewall, you should consider Paetec's Web Security

Program. It's one of our premiere products, and we can't recommend it highly enough. The software is so sophisticated, it can screen how each individual uses the web every second of the day. It puts rules in place that tell employees which sites they can access, and monitors whom they email. You can also let a person have access to areas of the web that another individual does not.

The service not only blocks sites but also directs the flow of web traffic. It monitors and limits email usage. Your corporate office can control all sites from one desktop software program.

Paetec's program could be the answer to your web virus protection, spyware screening, and web-usage policy enforcement. It does its job with minimum configuration and expense on your part. Ask us for more details about this exceptional web management tool.

Quick Fact:

Apple Computer reported it has now sold 100,000,000 iPod's in five years.
(source: Wall Street Journal)



Did You Know . . .

If your business ever has to relocate, please note that RAM has helped numerous companies move their telecommunications systems over the years. We attend to every detail, from service contract negotiation to onsite testing for installations. Our goal, as always, is to provide a smooth transition for you and all your staff – without all the headaches.

ATM

Asynchronous Transfer Mode. A high bandwidth controlled-delay, fixed-size packet switching and transmission system. This protocol uses fixed-size packets, also known as "cells." ATM is often referred to as "cell relay." ATM has been a broadband standard for more than 10 years. This is the same technology that allows bank cash machines quick and secure cash transfers to you.

ACRONYM CORNER

What's new at ramcomminc.com

RAM Communications is excited to present our latest incarnation of our website at:

www.ramcomminc.com.

The new site contains items such as our [Newsletter](#) archive. It's easier than ever to locate any telecom topic with our updated index. Click on the [Communicator](#) Link to find out more. If you're a current client, or if you know of any business who might want to know more about telecom, visit our site today. In the coming weeks, we'll be adding a Quotation Services menu and our new [Frustration Calculator](#). Stay tuned for more.



Want more information?
Have any questions?
Please contact us today!

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